



Port of Dampier Public Berths and Facilities Handbook

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INTRODUCTION

1.1 Dampier Public Berths and Facilities Handbook

This document is intended to provide information to owners, operators, charterers, agents, and masters of vessels regarding safety and security regulations, general conditions, port facilities and available services at the Dampier Cargo Wharf (DCW) and the Dampier Bulk Liquids Berth (DBLB) and the surrounding arc of wharves and facilities. Detailed marine information for vessels arriving, departing, navigating and any other marine matters generally within the port can be located within the Port of Dampier Handbook published on the Pilbara Ports website. All marine and navigation information within this Public Berths and Facilities handbook is of a general nature only and is given to provide and assist shore-based personnel and logistics chains with some basic information for planning purposes.

1.2 Pilbara Ports

Pilbara Ports Authority was formed on 01 July 2014 following the amalgamation of the existing Dampier (DPA) and Port Hedland Port Authorities (PHPA) and is governed under the Port Authorities Act 1999.

1.3 Port of Dampier Public Berths

The public berths at the Port of Dampier consist of the Dampier Cargo Wharf, the Dampier Bulk Liquids Berth and Dampier Bulk Handling Facility (DBHF) (operational from 2026).

1.4 Dampier Cargo Wharf

The Dampier Cargo wharf was built in 1983 as a Materials Offloading Facility (MOF) to support the construction phases of the NW shelf project.

It was renamed the Dampier Cargo Wharf (DCW) shortly after being handed over to Pilbara Ports Authority (Previously Dampier Port Authority) on the 16 February 1990.

The DCW has been extended in length to be able to continue to service the needs of the offshore industry that operates out of Dampier whilst maintain its core function of cargo handling.

The DCW has a proposed wharf extension to be constructed to the South. Details of the wharf, berth pockets and usage will be provided on completion of construction. All protocols, requirements, procedures and directions in this handbook may be applicable to once the wharf extension is complete.

1.5 Dampier Bulk Liquids Berth

The Dampier Bulk Liquids Berth was officially opened in December 2005, and the first consignment of anhydrous ammonia was exported in June 2006.

The DBLB was constructed to promote and support the downstream gas processing industry on the Burrup Peninsula.

The facility was designed to handle other bulk liquid products which future industry may require, including but not limited to, anhydrous ammonia, dimethyl ether, diesel and methanol.

Provision has been made for a staged expansion of the facility to accommodate an additional two berths, with the dredging for the second facility already completed.

1.6 Dampier Bulk Handling Facility

The Dampier Bulk Handling Facility (DBHF) is currently under construction and will be operational from 2026. The DBHF is a multi-user facility designed to support Urea exports.

1.7 Dampier Private Facilities

The Dampier facilities area also includes the Dampier Barge Facility (Floating Deck Transhipment System - FDTS), a private facility operated by Qube Ports.¹

1.8 Contact details

The Dampier Public Berths are managed by the Landside Operations team within Pilbara Ports. All initial and general inquiries may be directed to this office.

Hours: 24 hours-7 days a week

Telephone: +61 8 9159 6533

Email: landside.dampier@pilbaraports.com.au

Location: Wharf Services area, Port of Dampier. See Appendices Diagram 1

1.9 Abbreviations

ABBREVIATIONS	
Dampier Cargo Wharf Handbook	
AMSA	Australian Maritime Safety Authority
DBLB	Dampier Bulk Liquids Berth
DCW	Dampier Cargo Wharf
DAFF	Department of Agriculture, Fisheries and Forestry (Biosecurity)
DBHF	Dampier Bulk Handling Facility

¹ <http://www.qube.com.au/ports-and-bulk/facilities/dampier-barge-facility>

DFES	Department of Fire and Emergency Services
HM	Harbour Master
HAC	Hazardous Area Classification
IMO	International Maritime Organisation
LOC	Landside Operations Coordinator
LOP's	Pilbara Ports Landside Operations
MSIC	Maritime Security Identification Card
VTS	Vessel Traffic Services

1.10 DCW General Information

- The DCW lies in a North/South orientation in unprotected waters.
- The wharf comprises of the Eastern Face and Western Face.
- The Western face is 209.65m long with access to a mooring dolphin situated approximately 30m south of the wharf end. The maximum displacement for a vessel utilising the Western face berths is 35,000 tonnes.
- The Eastern face is 143.2m long. The maximum displacement for a vessel utilising the eastern face berths is 15,000 tonnes.
- A small craft landing for vessels up to 20t displacement is located on the East side of the DCW.
- The bollards on the DCW are a combination of 50mt, 30mt and 20mt T-top and kidney bollards.
- The DCW Western face has been declared a Special Berth for the handling of Ammonium Nitrate (DG Class 5.1) cargoes of up to 3,600 tonnes.
- No other 'Special Berths' declarations for the purpose of handling dangerous goods as per AS3846-2005 are in place.
- Bookings and allocation of berths are released daily up to 1 week in advance. Basic information is available from the website or alternatively you can subscribe to receive detailed information via email by contacting the LOC at landside.dampier@pilbaraports.com.au

1.11 DBLB General Information

- Berthing basin has a maintained depth of 13m and an approach depth of 11m. Check local notices for declared depths²
- Vessels within a displacement range of 20,000 to 55,000 tonnes are acceptable.
- A 500m long jetty, comprising 15 spans of 32m and a 20m access bridge

² <https://www.pilbaraports.com.au/Port-of-Dampier/Port-Operations/Local-marine-notices>

- A 37m x 34m loading platform constructed using precast concrete pile caps, beams and planks.
- A cast in-situ concrete deck and four mooring and four berthing dolphins constructed as open hollow precast boxes infilled with in-situ concrete
- An 850m long access road to the wharf, and adjacent services corridor including services - electrical and communications, hydraulics and fire protection systems.

Bookings and allocation of berths are released daily up to 1 week in advance. Basic information is available from the website or alternatively you can subscribe to receive detailed information via email by contacting the LOC at landside.dampier@pilbaraports.com.au

1.12 Imports and Exports

The DCW is currently used for containers, break bulk cargoes, and to support the offshore oil and gas industry.

Due to DCW size constraints, geographical position and the local road network, specialised, oversize or unusual cargoes must be approved to land prior to arrival. Potential charterers, agents or purchasers should contact Pilbara Ports Landside Operations prior to booking berth space at the DCW.

For cargo ship arrivals at the DCW, a pre-arrival cargo briefing will normally be convened prior to final confirmation of berthing approval. Agents, Stevedores, transport coordinators and all other key parties are required to be in attendance. The Pilbara Ports representative will advise final actions, requirements and approvals to berth at the meeting. The DBLB is not available for general cargo operations and has limited access for crane and vehicle operations. Commercial use is subject to agreement between Pilbara Ports, the Western Australia State Government and interested parties.

The DBLB is currently used to export Anhydrous Ammonia (Liquid Ammonia) on a 12in line and to import Marine Grade Diesel Oil on a separate 12in line.

1.13 Ship acceptance

All ships calling at the Port of Dampier must comply with all IMO guidelines and all Australian legislation and regulations applicable to operations.

The Port may refuse entry or berth requests to vessels that cannot show or prove compliance upon request.

1.14 Biosecurity

Dampier is a *First Point of Entry (FPOE)* as declared under the Biosecurity Act 2015 for certain types of cargo including containerised cargoes. Please refer to the Department of Agriculture web site for full details of the Dampier Cargo Wharf "*Biosecurity First Point of Entry (FPOE) Summary of Regulatory Compliance*"

Masters are to ensure compliance with Australian Biosecurity arrival and port entry requirements and make every attempt to prevent the introduction of biosecurity hazards into Australia. The Department of Agriculture, Fisheries and Forestry (DAFF) in conjunction with the Pilbara Ports have strict requirements and procedures in place to ensure compliance with the Biosecurity Act 2015.

Australia has a strict ballast water management system. The DAFF is responsible for the day-to-day management of ballast water requirements and conducts regular inspections on vessels arriving in the Port of Dampier.

1.15 Schedule of port charges

The current schedule of port charges is available from the Pilbara Ports website.³

Charges levied for the DBLB are currently calculated under the commercial arrangement for the use of the terminal.

1.16 Disclaimer

The information contained in this handbook is believed to be correct at the time of issue however, Pilbara Ports does not guarantee the accuracy of the information and accepts no liability for any damage, delay or loss resulting from any such inaccuracy.

2. SHIPS SERVICES

2.1 Bunkering

Bulk marine diesel fuel is available at the DCW via a Pilbara Ports authorised and licensed supplier.

- Viva Energy – Shore side wharf infrastructure with flow rates up to 110m³/h.

This licensee is currently the sole provider of fuel services to vessels at the DCW. Fuel road tankers are not permitted on the DCW without written approval from Pilbara Ports Landside Operations.

Permits are required for bunkering operations to be carried out. Permit application forms are available on the Pilbara Ports website for submission to the LOPs office. Fuel providers typically submit permits on behalf of the vessel; however Masters/Agents are to ensure that all appropriate permits are in place prior to refuelling commencing.

Operational details and procedures can be obtained from the chosen supplier. See section 12.12 *Bunkering Operations* for further general information.

Bunkering is not available at the DBLB.

³ <http://www.pilbaraports.com.au/Port-of-Dampier/Port-Operations/>

2.2 Fresh water

Fresh water is available at every DCW berth. Fresh water is dispensed at a rate of up to 90m³ per hour. Ship/shore connection and hose are to be supplied by vessel or agent. The connection at the DCW is a 4-inch male camlock.

Fresh water is available at the DBLB. Fresh water is dispensed at a rate of approximately 50m³ per hour. Shore connection is to be supplied by the agent or terminal operator.

Ships own water quality testing regime should be used if water taken on is to be used for drinking without further treatment. The water supplied is provided by the (State Government) Water Corporation however Pilbara Ports makes no guarantee as to the water quality at the bunkering points.

Vessels planning to take any amount of fresh water must seek approval from Pilbara Ports Terminal Operations. Requests for water bunkering must be made via email to landside.dampier@pilbaraports.com.au. Water can only be taken once written approval is provided by the Landside Operation team.

Vessels are to report total quantity taken upon departure from the DCW/DBLB to Dampier VTS on VHS Channel 11.

2.3 Waste disposal

Vessel, industrial or construction waste is to be disposed of in an appropriate manner by utilising a professional licenced waste disposal company.

All Biosecurity waste from international vessels, must be managed by a DAFF approved and licenced waste service provider or in accordance with a written direction from a Biosecurity Officer. Biosecurity waste must not be placed in the general waste bins provided on the DCW.

For detailed information regarding waste management at the port please refer to section 8.4 Waste Management and Housekeeping.

2.4 Shipping agents

It is recommended that any vessel visiting the DCW engage the services of a local shipping agent. There are several shipping agents available in Dampier. The choice and appointment of an agent is purely at the ship owner or charterer's discretion.

A list of agents is available in Appendices, Table 1 – Key Contacts

2.5 Repairs

The option to undertake repairs of vessels is limited whilst alongside the DCW or the DBLB. Approval of requests is dependent on requirement, berth availability and available labour.

Repairs that will immobilise propulsion or steering or in any other way prevent the vessel leaving at short notice are not permitted whilst alongside the DCW or the DBLB without HM permission.

Requests for main engine immobilisation should be made via email to dampier.vts@pilbaraports.com.au utilising the 'Engine Immobilisation Request Form' on the Pilbara Ports website.

2.6 Shore / Berth Access

Ship's crew that holds a valid MSIC, have completed a Pilbara Ports site induction and have an operational need have full unescorted access to the Pilbara Ports site. Crew without one or both requirements must be escorted by a qualified person, bus driver, taxi driver or ships agent. Those personnel must also report to the security gate upon leaving or entering the port.

There is a seafarer's centre in Dampier (www.dampierseafarers.org) which can be contacted on +61 8 9183 1424 or via you ships agent.

The following activities are strictly prohibited at the Port of Dampier:

- Swimming
- Beach and foreshore access
- Fishing
- Collection of marine life, flora or fauna from anywhere on the Pilbara Ports site

Pilbara Ports understands the needs of seafarers and their right to shore leave however, please be aware that Pilbara Ports has a zero tolerance policy to alcohol affected person/s on site. Any person may be randomly selected for alcohol testing and may be refused site entry if affected. Disorderly behaviour will not be excused or tolerated because of the effects of alcohol and any incidents of such behaviour on site may result in shore access being revoked for the entire ships complement.

Further information on the Pilbara Ports fitness for work policy may be found on the Pilbara Ports website.⁴

3. LOCATION

3.1 Location

The DCW is located in the Port of Dampier at position 20°36'47.9"S 116°44'55.8"E.
The DBLB is located in the Port of Dampier at position 20° 37.1' S, 116° 45.1'E.

⁴<https://www.pilbaraports.com.au/Home/About-PPA/News-and-Publications/Publication-Search?section=-1&year=Select%20year&classification=-1&...>

3.2 Local time

Local time, known as Western Australian Standard Time (WST) is UTC plus 8 hours. Daylight saving time (summertime) is currently not observed in Western Australia.

3.3 Winds

The DCW and the DBLB lie in unprotected waters, so operations are constantly reviewed in the event of strong winds. Vessels may be required to depart the wharves if conditions are deemed likely to cause stress or damage to any of the structure – berthing, sailing, loading plus numbers of tugs are dependent on the wind strength status. See Port of Dampier Handbook.

3.4 Cyclones

During the summer months, the Port and surrounding areas may be affected by tropical cyclones. The official cyclone season is from 1st November to 30th April.

The Port of Dampier may be evacuated in accordance with the Harbor Master's directions should a cyclonic event be predicted to impact the region.

Further information on cyclones can be found at the Bureau of Meteorology website <http://www.bom.gov.au/cyclone> or DFES www.dfes.wa.gov.au

The Port of Dampier's cyclone emergency response plan can be located on the Pilbara Ports website⁵.

3.5 Seas and Swell

Berthing and cargo transfer operations are subject to swell conditions.

The DCW is exposed to the north through Mermaid Sound and exposed to the West through Mermaid Strait. Vessels may be asked to depart the wharf at any time should the sea state and vessel size combination have the potential to damage wharf infrastructure.

3.6 Tides

▪	MHWS	4.4 m
▪	MHWN	3.1 m
▪	MSL	2.7 m
▪	MLWN	2.2 m
▪	MLWS	0.9 m

(Ref: ANTT 2022)

Refer to the latest Admiralty Tide Tables and Australian National Tide Tables for further information. Flood tide flows to the West and ebbs to the East at up to 1.5 knots.

⁵ <http://www.pilbaraports.com.au/Port-of-Dampier/Security-and-safety/Emergency-preparedness-and-response>

4. NAVIGATION

4.1 Port Handbook

Detailed information for vessels arriving, departing, navigating and any other marine matters within the port can be located within the *Port of Dampier Handbook*⁶ published on the Pilbara Ports website.

All marine and navigation information within this Public Berths and Facilities handbook is of a general nature only and is given to provide and assist shore based personnel and logistics chains with some basic information for planning purposes.

4.2 Channel, berth and swing basin particulars

LOCATION	LENGTH	DESIGNED DEPTH	DECLARED DEPTH	WIDTH
Facilities Channel	-	11m	11m	-
DCW East Channel		-	5.7m	-
Berth Pocket DCW West	235 m	10m	10.2m	40 m
Berth Pocket DCW East	147 m	6.5m	7.3m	42 m
DBLB Berthing Pocket	330 m	13m	13m	53 m

Refer to latest Marine Notice for updated declared depth⁷.

4.3 Small Craft Landing

The DCW has a small craft landing (SCL) for crew and pilot transfers and other necessary small craft work. The SCL is located on the eastern side of the DCW at the southern end of the wharf. The landing has no bollards and vessels must push up with caution. The SCL has a 20 tonne displacement limit. Transferring personnel must be wearing a PFD when using the SCL.

5. COMMUNICATIONS

5.1 Radio Channels

All marine radio channels in use can be located in the Port of Dampier Handbook.

Landside users of the DCW and DBLB should be aware of the following radio channels in use:

- DCW/DBLB operations VHF73
- Stevedore DCW and laydown operations

<https://www.pilbaraports.com.au/ports/port-of-dampier/about-port-of-dampier/port-handbook>

⁷ <https://www.pilbaraports.com.au/Port-of-Dampier/Port-Operations/Local-marine-notice>

- Linx - UHF40
- Qube – UHF 20
- Pilots VHF9
- During an emergency Pilbara Ports will be listening and using UHF17 to communicate with vehicles.

5.2 Phone and email contacts

Most departments within Pilbara Ports have direct landline or mobile numbers and email addresses. The most common required by DCW/DBLB users are listed in Table 1 in the appendices of this manual.

5.3 Notice of Arrival

Masters of all vessels arriving at the Port of Dampier should keep their agents and terminal operators informed of their ETA to port limits and berth.

The Master and / or agent is required to provide notices of arrival in accordance with Pilbara Ports regulations. Further information is available in the Port of Dampier Handbook.

Dampier VTS should also be informed if there is a variation of more than one hour, so that the shipping schedule can be updated.

Vessels intending to berth at the DCW or the DBLB should note the berth allocation protocols in Section [6](#) .

5.4 Arrival Requirements

All vessels arriving from overseas at the Port must comply with Australian Border Force (ABF) and Biosecurity (DAFF) requirements. The Port may request verification of these clearances.

Cargo vessels, other international arrivals as well as most domestic vessels are required to provide cargo manifests, packing lists, stowage plans and any other paperwork as is required by Pilbara Ports to ensure all regulations are met. A checklist is available for agents and vessel Master's on request.

Any Port permit requirements (see Section 9) identified must have Pilbara Ports approval prior to the specified work commencing.

5.5 DCW/DBLB Arrival, Reporting and Berth Application

The below arrival reporting procedures are required for every vessel intending on utilising the DCW/DBLB.

Berth applications for every vessel expected at the berth should be submitted eight (8) days prior to the vessel's arrival at the port when practicable. Berth applications are accepted up to 28 days in advance, providing all requested cargo information is provided.

Priority Berth Vessels accessing either the current DCW or future DBHF facility shall submit arrival and reporting details in accordance with Port Guidelines. Refer 6.7 for further requirements.

Prior to submission of a berth application, vessel agents should first contact the Pilbara Ports Landside Coordinators on the duty phone number to ensure that space is available. Advice and availability is given using information to hand at the time of the inquiry.

A berth will not be scheduled for a vessel without a berth application being properly submitted.

A daily DCW/DBLB shipping schedule is issued by email every day at 1600hrs. This schedule includes berth planning and allocations for the following 7 days. To be included in this mailing list, please make request via email to the Landside Coordinators. Alternatively, a live schedule is available on the Pilbara Ports website.

5.6 Anchorage

It may not always be possible for vessels to berth on arrival at the DCW/DBLB due to other vessels, weather conditions, ongoing maintenance etc. If required to anchor, the ship's agent or Dampier VTS will inform vessels of anchorage position prior to arrival.

Tankers are not permitted to anchor outside designated anchorages except in an emergency. Refer the Port of Dampier Handbook.

6. BERTH BOOKING PROCESS AND PRIORITIES

6.1 Introduction

This procedure is established under the provisions of the Port Authorities Act 1999 and is designed to maximise Port efficiency and meet customer service levels. All vessels using and accessing the DCW, DBHF, FDTs and DBLB berths must follow the protocols and requirements contained in the Port of Dampier Public Berths and Facilities Handbook and the Port of Dampier Handbook.

6.2 Governing Guidelines

At all times, berth allocation and the order in which vessels are allowed to proceed to, or be asked to vacate from, any berth will be decided entirely at the discretion of the Port of Dampier Harbour Master.

Pilbara Ports reserves the right to:

- order the removal of any vessel for any legitimate reason including a vessel's failure to maintain the requirement of continuous cargo operations
- change, cancel or reschedule any berth allocation or the order in which vessels are allowed to proceed to berth at any time
- ensure that any directions or orders given by Pilbara Ports concerning berthing be complied with as soon as possible

Pilbara Ports will not be liable in any way for any delays, demurrage or other costs or losses of any kind that may arise as a consequence of any directions or orders that are given.

6.3 Berth Allocation and Priority

The overarching principle governing the allocation of berths is to maximise Port efficiency consistent with safety and as far as practicable manage that process in a manner that over time can be seen to be fair and equitable.

In general terms, the allocation of berths and the order in which Pilbara Ports allows vessels to proceed to berth is based on the order of a vessel's arrival at the Port limits. In considering berth allocations and the order in which vessels are allowed to proceed to berth, Pilbara Ports will also take into account:

- i. The timely reception of the berth application available on the Pilbara Ports website
- ii. The berth application form which must be submitted a minimum of 8 days prior to arrival
- iii. The Port of Dampier Vessel Declaration form which must be completed and returned by the Master 24 to 48 hours prior to arrival to Landside Operations. Forms available from LOPs at landside.dampier@pilbaraports.com.au

- iv. The ability to undertake continuous cargo operations whilst alongside the public berths or berths that affects access to the public berths, unless approved by the Harbour Master or delegate.
- v. The suitability of an available berth for the vessel and the cargo to be handled. This includes factors such as vessel dimensions, vessel displacement, proposed drafts, the nature of the cargo, whether the vessel is geared or requires a shore side crane and other safety considerations
- vi. The vessel's cargo readiness and its capability to commence loading or unloading, of its nominated cargo on a continuous basis. This includes cargo readiness for vessels berthed at facilities that affects access to public berths.
- vii. The vessel providing sufficient evidence that arrangements have been made for stevedores and suitable logistics/transport to attend to the vessel upon berthing and to discharge or load cargo in an expeditious manner
- viii. The Cargo laydown requirements provided to Landside Operations by way of submission of an online Dampier Laydown Application (refer 12.6)
- ix. Any oversize cargoes requiring Warden Escorts which must provide evidence of confirmed dates prior to acceptance of cargo to laydown
- x. Type of work to be carried out i.e. cargo operations, bunkers, tank cleaning, repairs, etc.
- xi. If vessels that occupy multiple public berths due to their LOA affect occupancy of adjacent berths further consideration may be required. Vessels that fall into this category may be held out or the berthing order modified as a result. This includes vessels over 55m LOA moored at the FDTs
- xii. For vessels anticipated to occupy the FDTs berth for longer than 48hrs, 10 days Notice of Arrival and submission of berthing application is required
- xiii. In the event of conflicting adjacent arrival times and if all criteria are equal, the Harbour Master or delegate will decide which ship will berth first based on information supplied from the vessels Master and the Ports AIS monitoring system. Ships Masters will be required to provide accurate eta to port limits including current position and ships speed. Vessels AIS systems must be functioning. This information must be supplied 24 hours before the expected arrival to port limits

Pilbara Ports may, without limiting its other rights or powers in any way, depart from this general position at any time.

Pilbara Ports Landside Operations office will release the berth allocation schedule each day at 1600 hours.

6.4 Priority Berthing Order

The order of priority may be varied in the following circumstances:

- in the event that the vessel is a direct freight service vessels and passenger cruise vessel
- Priority Vessels in accordance with Paragraph 6.7
- that agreement between relevant parties is reached in order to change the berthing order
- a vessel arriving first is not scheduled to work cargo immediately
- a hold condition survey (where required) has not been passed, and
- tide and/or weather conditions may provide unsafe conditions for berthing a vessel, (berthing and un-berthing of vessels during severe weather conditions is at the Harbour Master's discretion. Once a decision to cease berthing/un-berthing operations has been made, Pilbara Ports will advise all affected parties. It should be noted that under certain climatic conditions it may not be possible to berth/un-berth certain vessels. Such decisions are made at the discretion of the Harbour Master).
 - in support of overall port efficiency as decided by the Harbour Master
 - to avoid conflicting logistical requirements at adjacent berths
 - a ministerial direction provides guidance for berthing priority, or
 - a vessel is restricted to working at a particular berth

6.5 Notification of Changes

The Pilbara Ports Landside Operations office must be promptly notified of any variations to any information provided in the berth pro forma documentation.

The Landside Operations office is to be advised 72, 48 and 24 hours prior to the vessels scheduled arrival of:

- the estimated time of arrival
- any variation to the vessel's estimated time of arrival, and
- any variations to the vessels manifest

A vessel that for any reason other than natural causes or a safety issue, orders cargo work to be suspended or which the Australian regulatory authorities detain, may remain alongside provided that another vessel is not competing for the same berth. If a vessel wants to exceed its booked berth time by more than 4 hours and another vessel is waiting for that berth, then Pilbara Ports may, at its discretion, order the berthed vessel to be removed to an anchorage or another suitable berth if available. All costs associated with extending a berth time alongside and/or moving a vessel from a berth will be charged to the agent, owner or the principal of the vessel.

6.6 Berth changes or cancellations

Should you no longer require a booked berth, Pilbara Ports expects the booking agent to notify the Port in writing as soon as possible to allow the berth to be released to other parties. If a berth is cancelled within 24hrs of scheduled port call, there may be a cancellation fee which can be found on the current schedule of port charges available from the Pilbara Ports website.⁸

Changes to arrival and departure times can be accommodated if availability allows. Any significant changes (>1hr) should be communicated to LOPs as soon as possible.

Agents should be aware that when you request a berth for a vessel you have not booked a berth; rather, you have booked a vessel. If the vessel is cancelled a new berth application will be required for a proposed change of vessel. Booked vessels may negotiate changes between each other however, Pilbara Ports must be notified of this change in berthing arrangement by both parties in writing. Any proposed change requires Pilbara Ports approval.

6.7 Priority Vessels

All vessels using and accessing the public berths must follow the protocols and requirements contained in the Port of Dampier Public Berths and Facilities Handbook and the Port of Dampier Handbook.

- Vessels scheduled to load Urea at the DBHF under the auspices of the Perdamon Agreement may have priority if certain commercial parameters are met
- The Port of Dampier may provide priority berthing allocation for direct freight liner services that satisfy certain criteria

Pilbara Ports may determine from time to time and subject to conditions that Pilbara Ports deem appropriate, that vessels, including vessels involved in new and/or diversified trades could receive berthing priority at the Port (Priority Vessels). Pilbara Ports may require that the relevant parties enter into binding Agreements or apply certain conditions relating to berth priority, including on a trial basis in order to support such trades.

7. BERTHING / MOORING OPERATIONS

7.1 Berthing parameters

Refer to Port of Dampier Handbook.

⁸ <http://www.pilbaraports.com.au/Port-of-Dampier/Port-Operations/>

7.2 Vessel displacement limits

Refer to Section 1.10 and 1.11 general information and to the Port of Dampier Handbook.

7.3 Hours of operation

Arrivals and departures to all berths at the DCW/DBLB are permitted at all hours.

7.4 UKC at Berth

A 1m under keel clearance (UKC) must be maintained at all times whilst alongside the DCW. For dynamic UKC, refer to the Port of Dampier handbook.

7.5 Departing the Berth - DCW

Vessels departing the DCW are expected to have dropped last line and be clearing the berth by the end of their booked time alongside. For example, a vessel booked to be alongside the DCW from 0600 to 1800 should be clear of the berth by 1800hrs. Masters, stevedores, agents and pilots should plan operations around this premise.

7.6 Mooring requirements

Prior to arrival in Dampier, Masters are to confirm in writing, through their agents, their vessel complies with the Pilbara Ports Authority, Port of Dampier mooring requirements as set out below.

- All mooring lines used by vessels berthed at Pilbara Ports facilities are to be in good condition with no joins (splices, knots, bends or shackles) in them.
- The use of wire mooring lines is prohibited on all berths except where powered capstans are provided (DBLB only) and then, only where nylon tails are in use.
- Under no circumstances is wire line to be made fast to a bollard or mooring hook.
- Standing lines and lines to winch drums must be deployed symmetrically fore and aft.
- Mooring lines are to be kept tight, and the ship kept firmly alongside and parallel to the fender line.
- Ships mooring lines are to be properly tended 24 hours per day by a competent person whilst a vessel is moored alongside.
- Ships will comply with and be responsible for any extra berthing requirements as imposed by the HM or their delegate (e.g. the use of Yokohama fenders)
- Masters are to monitor and take every effort to prevent damage to the wharf fenders or structure. Any noted damage should be reported immediately to Pilbara Ports.
- Vessels may be requested to provide a mooring plan to the HM prior to arrival.

Ships mooring lines are to be properly tended 24 hours per day by a competent person whilst a vessel is moored alongside. Any vessel moored alongside a Pilbara Ports berth in the Port that fails to tend or maintain her mooring lines adequately may be issued an infringement notice under the Port Authorities Act 1999 and liable to a fine of \$20,000.00.

7.7 Mooring line size at DCW

Due to the manual nature of mooring line handling at the DCW, those lines which are excessive in size and weight may not be handled by the Stevedores.

The Stevedores or Pilbara Ports staff may refuse to accept a ship to the berth if these requirements are not met.

If a vessel or agent is in doubt regarding this requirement, they should contact their engaged stevedore company.

The Stevedore company in turn is required to ensure sufficient staff are rostered to take lines that would be considered acceptable.

7.8 Vessel movements at DCW (Warping)

From time to time a vessel may be required to reposition on the DCW. Where the repositioning requires all lines to be let go then a pilotage or pilot exempt master is required.

If the movement can be achieved by warping, permission must be sought from the HM via the Landside Coordinator to warp the vessel into the new position. Landside Operations will advise of any conditions or restrictions to the operation imposed by the HM should the move be approved.

7.9 Mooring Equipment on DBLB

Ships winches must always be in good working condition. All roller leads must be free. It is of utmost importance that correct and sufficient moorings are used to prevent the vessel ranging at the berth.

Vessels may be requested to provide a mooring plan to the HM prior to arrival.

The ship will make fast to combination manual/automatic quick release hooks. There are 4 berthing dolphins and 4 mooring dolphins detailed in Appendix 2 – DBLB Technical Drawing. Mooring points consist of a combination of 60mt and 75mt single, double and triple hooks.

Vessels arriving at the BLB terminal are to ensure that they can meet the mooring line policy as shown in section 7.6. Mooring ropes should be adjusted as dictated by changing tidal height and the vessels' condition.

It is a Port requirement that mooring lines are checked and tended to 24 hours per day but at least physically checked no less than hourly to ensure they remain effective, and ranging is minimised.

8. ENVIRONMENTAL MANAGEMENT

The DCW and the DBLB are situated within a coastal area of the Pilbara that has some exceptional environmental values. This facility is located right next to completely undisturbed natural environments, where quite often no human impacts are evident.

Under the *Port Authorities Act 1999*, one of the functions of Pilbara Ports is to: “*to protect the environment of the port and minimise the impact of port activities on that environment*”. Pilbara Ports achieves this by maintaining an Environmental Management System to ISO14001 standard and has a published Environmental Management Plan, which is available from the Pilbara Ports website.⁹

This section outlines important environmental controls and requirements that set the minimum standard for operating on or alongside the DCW and or the DBLB.

8.1 Environmental Incidents

8.1.1 Spill Response

Any individual, group or company that causes a spill of oil, chemical or other noxious substance on the DCW must immediately respond to the spill by:

- **Controlling the spill** - attempt to stop or stem the loss if it is safe to do so
- **Containing the spill** – minimise the spread of the spill and prevent it from entering Port waters.
- **Cleaning up the spill** – recover the spill using the appropriate spill response equipment provided by your employer and / or Pilbara Ports.
- **Communicate to Pilbara Ports** – notify the Pilbara Ports Landside Operations Coordinator immediately and submit an incident report form.

Pilbara Ports provides yellow mobile spill kits on the DCW and the DBLB. The spill kits contain sorbent kitty litter, socks, absorbent pads as well as brooms and shovels and basic PPE.

The Pilbara Ports mobile spill kits can be used by anyone. However, it is Pilbara Ports expectation that licensed Stevedores and contractors using the wharf also use their own spill response equipment and resources for any larger spills.

Pilbara Ports will inspect and replenish the mobile spill kits as required, on a routine basis. However, it is the expectation of the Pilbara Ports that if the mobile spill kit is used, the LOC is notified immediately.

⁹ <https://www.pilbaraports.com.au/Port-of-Dampier/Environment-and-heritage>

8.1.2 Incident Notification

Any spill of oil, noxious substance or product (irrespective of volume) to the wharves must be immediately reported to the Pilbara Ports Landside Operations team. If the spill also enters the Port waters, then Dampier VTS must also be notified immediately on (08) 9159 6556.

8.1.3 Incident Report

For all environmental incidents, Pilbara Ports requires an initial incident report within 24 hours that outlines what happened and actions that have been undertaken (or planned) to prevent a recurrence of the incident.

8.1.4 Spill Prevention Measures

To assist with the prevention of spills directly entering the Ports waters from the public berths, it is a requirement that a spill kit is readily accessible and where practicable, the area immediately surrounding the area of risk is sealed or bunded during the following operations.

- Bunkering operations
- Liquid product transfers
- Liquid waste transfers

This requirement does not remove the responsibility of operators maintaining a robust internal spill prevention and action plan. Such plans may require review by Pilbara Ports before operations will be permitted.

8.2 Flora and Fauna

If any injured, distressed or dead native wildlife are found on or adjacent to the DCW, the DBLB or any port waters, notify Pilbara Ports LOC or Pilbara Ports 24-hour Security team immediately. There are several licenced fauna handlers onsite or available to the Pilbara Ports, which can assist with handling and relocating wildlife.

8.3 Introduced Fauna / Biosecurity

The introduction of non-native organisms to the Port of Dampier has the potential to significantly impact the environment. If any non-native fauna such as birds, lizards and mice/rats are observed on the DCW/DBLB, please notify the LOC immediately. They will notify the Pilbara Ports Environment and Heritage team and the appropriate state or federal biosecurity agency to investigate. If you are unsure if the observed fauna is native or non-native, it should be reported to Pilbara Ports regardless.

8.4 Waste Management and Housekeeping

There is a lidded general waste bin situated at the Southern end of the DCW. This bin is for general waste only and is solely for the use by the Pilbara Ports, its

contractors and Stevedores. Lids should always be kept shut to prevent waste being spread by wind or accessed by birds and feral animals.

There is no general waste bin located on the DBLB. Ships should make arrangements through their agents or operators to have the waste collected and removed from site immediately.

Controlled wastes such as oily rags and oil filters must not be placed within the general waste stream – it is the responsibility of the waste originator to appropriately package and dispose of such items offsite.

Controlled waste from the clean-up of small spills on the DCW/DBLB (e.g. oiled kitty litter) should be placed in the heavy-duty plastic bags provided in the large yellow mobile spill kits and sealed with cable ties to prevent further spread of contamination.

All loose items and litter on the DCW/DBLB have the potential to be carried directly into the marine environment by wind and rainfall. Wastes must not be released or placed in a location where they may potentially be released from the DCW or the DBLB into the marine environment. Note that this applies to all vehicle loads (e.g. Utes / trucks) and waste receptacles on the DCW or the DBLB.

8.5 Biosecurity Waste

Biosecurity waste is to be placed in an appropriately identified and lockable “Biosecurity Bin”. Dunnage from vessels that is not marked ISPM15 is not to be offloaded from the vessel without permission from a Biosecurity Officer or in accordance with a specific written directive from the Biosecurity Officer.

Biosecurity waste including dunnage, can only be removed from site by a DAFF approved and licensed waste management company or in accordance with a specific written directive from the Biosecurity Officer.

Biosecurity approved bins must be ordered and in place prior to vessel arrival and removed immediately after vessel completes cargo operations in line with the Biosecurity Officer directions. No waste storage on site. Waste bins are not to be removed from site without the Biosecurity Officer’s approval.

Refer to Port of Dampier – Biosecurity Incident Response Procedure (BIRP) and the associated Biosecurity Incident Response Instructions. (BIRI)

8.6 Fishing

Fishing from the Public Berths, approach-bridges or from any vessel berthed at the Public Berths is strictly prohibited.

8.7 Vessel Cleaning

Vessels may wash down decks of dust and salt build up whilst alongside the DCW provided that.

- Pilbara Ports Harbour Master or delegate and or the Landside Operations Coordinator is advised and gives permission
- Only ships own water and pumps may be used (salt or fresh)
- There are no hydrocarbons or any other contaminants on the surface to be washed
- No cleaning chemicals are to be used, irrespective of biodegradability without approval from the Pilbara Ports environment team.
- For more information refer to the Port of Dampier Handbook.

8.8 Transfers of Hazardous Ships Stores and Cargo

Hazardous materials such as lube oils, cleaning products and paints may be delivered to a vessel as arranged by the agent, owner, or master as ship stores.

Storage of these drums, full or empty, on the wharf deck is prohibited as it creates an increased and unnecessary risk to the environment.

Containers of hazardous material delivered to a vessel, once removed from the truck, should be immediately loaded onto the vessel. If due to other loading/discharge activities this action is not possible, permission is to be sought from the Landside Operations Coordinator for the containers to be temporarily stored on the wharf until operations allow for them to be placed onto the vessel.

At no time are containers of hazardous material either full or empty, to be staged on the wharf without the approval of the Landside Operations Coordinator.

The contents of the containers are not to be transferred to the vessel from the wharf deck. Transfer must be done from the vessel deck and only where spill kits and spill recovery equipment is readily available.

9. INCIDENT REPORTING

Pilbara Ports has an extensive incident reporting system in place which all contractors, licensees and port users must adhere to as a condition of entry.

All incidents must be notified immediately to the relevant Line Manager, Task Supervisor, Contract Coordinator, Contract Owner or Pilbara Ports Representative (Licence), and the initial incident report submitted to the IMS by no later than the end of the shift where practicable.

The full Incident Management Procedure and access to reporting forms and instructions can be located on the Pilbara Ports website.

10. SAFETY, HEALTH AND SECURITY

10.1 Occupational safety and health policy

Pilbara Ports is committed to achieving a safe and healthy work environment for all employees, contractors and visitors to the port.

Pilbara Ports will maintain the right to stop any operation at any time should those operations be deemed to be unsafe to personnel, property or the environment. This is irrespective of whether any written or verbal plan, instruction or procedure has been previously agreed to. Operations will not recommence until all parties agree the safety issue has been addressed.

10.2 SAFE WORK PROCEDURES

10.2.1 Alcohol/Drugs

Pilbara Ports is committed to maintaining a safe and healthy workplace and managing the effects of factors including fatigue, alcohol consumption, drug use and general fitness and wellbeing (Fitness for duty).

Alcohol and illicit drugs are prohibited within the Port. Any person found under the influence, or in possession of either alcohol or illicit drugs will be refused admittance and/or removed from the premises. This section should be read in conjunction with the Pilbara Ports - Drug and Alcohol Policy. Frequent random alcohol and drug testing is carried out on the Pilbara Ports site.

10.2.2 Crew Change, Contractors and Visitors

Crew change activities must be carried out in accordance with the shipping company's safety management system.

Crew changes are not permitted during hook-up or disconnection of bulk transfer equipment and should be limited when cranes are in use.

Incoming and outgoing crew who are unable to comply with PPE requirements when arriving or departing their vessel must be collected or dropped off directly at the ship's gangway. Those crew are not permitted to loiter on the wharf deck.

All crew and contractors must have photo ID and proof of being required to attend the vessel on wharf.

For visitors to ships at the DBLB. General visitors to the ship will only be allowed on board with permission from the Harbour Master or the DBLB user at the time.

10.2.3 Electronic Equipment

There is no requirement to turn off electronic equipment on the DCW however you should.

- Turn off electronic equipment when Dangerous Goods are being handled (See 12.2 Dangerous goods)
- Obey any signs or instructions regarding electronic equipment
- Headphones are not permitted to be used in areas requiring PPE.

Whilst a ship is alongside the DBLB terminal conducting loading/unloading operations, electronic equipment including mobile phones and radios, can only be used within the designated 25m hazardous area exclusion zone, if they meet Zone 2 specifications. Electronic devices not meeting Zone 2 standards can only be used inside the ship's accommodation or within the DBLB Control room. Refer to section 11.6 for further details on Hazardous Area Classification.

10.2.4 Mobile phones

The use of mobile phones on the DCW and on the DBLB when no ships are alongside is discouraged due to the reduced awareness and attention by the user that they tend to create. Pilbara Ports does recognise the need for communications from time to time so if a call must be made or taken you should.

- Move to a safe area away from vehicles and cargo operations prior to answering/making a call and remain stationary whilst on the phone
- Keep the calls as short as possible. If you expect to be making multiple or lengthy phone calls, you should leave the DCW/DBLB and enter a safe area.
- Never use a mobile phone while operating a vehicle, plant or equipment. Anyone observed using a mobile phone whilst driving will have their port entry pass revoked.

10.2.5 First Aid

A first aid kit is available in the Wharf Services Building and the DBLB control room (crib room) and at other key locations around the site. An increased range and quantity of equipment is stored at the security gatehouse. Refer to Emergency Response Plan Map at Appendices, Diagram 2.



The nearest defibrillator is in the DCW Wharf Services building crib room directly below the first aid box. Look right upon entry.



10.2.6 Gangway

(a) DCW

A Master of any vessel berthed at the DCW must ensure that a safe means of access and egress is available at all times. Stevedores are able to supply shore gangways if required and, in some cases, may be the easiest and safest option.

The Master is to ensure that the access remains safe at all times. Ships or Stevedore provided shore gangways should be removed if at any time the situation is deemed to be unsafe. The Master should ensure he is able to have gangways repositioned or removed at short notice.

Tidal movements can be large at the DCW and particular care and attention should be paid to gangways because of this.

Where gangways are landed on the DCW, they will be marked with high visibility traffic control markers. as a minimum.



Figure 1: Gangway markers

(b) DBLB

An automated Ship to Shore gangway provides safe access to and from the ship. It is 18m long (fully extended), 11m long (fully retracted), has a range of motion of 195 degrees horizontally, 26 degrees vertically up and 45 degrees vertically down. The vessel's Master or the jetty operator in consultation with the vessel's Master is responsible to ensure that this access remains safe at all times whilst alongside and to remove the gangway should the situation become unsafe.

Only personnel trained in its use should operate the equipment. The gangway must be left with the control handle located to "in operation" mode when not in use.

10.2.7 Hazardous Materials

The DCW and the DBLB are utilised for the transfer of hazardous substances in bulk quantities between ship/shore/ship and incidents have the potential to result in a major accident involving:

- Fire
- Explosion
- Release of a toxic substance
- Release of a corrosive substance or
- Release of a marine pollutant

Due to the potential for a significant incident, terminal operators, ships, Stevedores and contractors are to have emergency plans in place. These plans are to be used in conjunction with the Pilbara Ports emergency response plans.

Please refer to the Dangerous Goods section (12.2) of this handbook for specific operational and administrative requirements.

10.2.8 Lighting

The DCW and the DBLB are fitted with permanent lighting stations that provide light for the whole wharf and deck area. Supplementary portable flood lighting may have to be provided by the operators for specific operations as required for the type of work being conducted or deemed necessary through risk assessment and/or by procedure.

On the DCW and the DBLB, if portable lighting is provided by a contractor or operator, every effort must be made to ensure that the light beams don't interfere with other operations or cause a danger to vessel or vehicle traffic by obscuring vision.

Portable lighting should not be used in identified hazardous (Ex Zone 2) areas.

10.2.9 Protective Clothing and Safety Equipment

PPE must be worn at all times on the DCW, DBLB, and other spaces designated by signage in accordance with Pilbara Ports Personal Protective Equipment (PPE) Procedure. PPE includes, as a minimum.

- Hard hat
- High visibility vest or clothing
- Long sleeve shirt and long pants
- Safety boots, and
- Safety glasses

- Personal Flotation Devices (PFD's) are required when within 2m of any unprotected wharf edge, on the DCW southern dolphin, accessing the DBLB walkways and dolphins, accessing the small craft landing or conducting work below the wharf deck level.

10.2.10 Working alone

Any personnel working on the DCW or the DBLB either alone or out of sight of other personnel must ensure their own personal safety. Some suggestions include.

- Wear all required PPE.
- Ensure a call back or check in procedure is in place.
- Carry a Personal Locater Beacon (PLB) if available.

No personnel are to work below the DCW or DBLB wharf deck surface without the correct permits and a JHA or equivalent being in place. A permit will not be issued for any below deck works without a spotter being required in a JHA.

10.2.11 Permit system

Pilbara Ports has several permits that may be required for work in operational areas. Please refer to Section 12.1 for detail.

10.2.12 Smoking

Smoking is not permitted anywhere on the DCW. The nearest designated smoking area to the DCW is in the wharf services car park located about 400m from the DCW.

Smoking is prohibited anywhere on the DBLB or in the control room.

Smoking may be permitted in designated smoking areas aboard vessels as long as all on board protocols are complied with. Further details of this policy can be obtained from the Pilbara Ports Health and Safety department.

10.3 Security

10.3.1 DCW

The DCW lies within a *Boating Safety Exclusion Zone* established under the Port Authorities Act. Port security zones at MARSEC level 1 can be found in the Port of Dampier Handbook.

CCTV cameras with 24-hour monitoring are located throughout the area. Port security conducts regular patrols of all areas of the Port including the DCW.

Australian Border Force, AMSA, Police, DAFF and Port Security all have certain rights and obligations under law. Employees, baggage, cargoes, vessels and vehicles may be inspected and/or searched at any time. DCW users are expected to comply with any request from a government authority.

Any person/s requiring unescorted access to the DCW i.e. maintenance personnel or ships agents, must have completed all Pilbara Ports requirements for such access including inductions and MSIC cards. Further information can be obtained from the Pilbara Ports MSIC office.

10.3.2 DBLB

There is a 200-metre exclusion zone for unauthorised commercial vessels and recreational craft around the berth at all times. Please report any breaches of this zone to Port Security immediately.

CCTV cameras with 24-hour monitoring are located throughout the area. Port security conducts regular patrols of all areas of the Port including the DBLB.

All Marine Industry Participants using the terminal must be signatories to the Port of Dampier Maritime Security Plan. The proponent using the DBLB has, by agreement, responsibility for terminal security whilst their vessel is using the terminal.

Any crew members embarking or disembarking for shore leave or crew change must proceed directly to designated transport vehicles. No crew should loiter on the wharf.

Any person/s requiring unescorted access to the DBLB i.e. maintenance personnel or ships agents, must have completed all Pilbara Ports requirements for such access including inductions and MSIC cards. Further information can be obtained from the Pilbara Ports MSIC office.

10.4 Unions and Right of Entry

The facilitation of port entry for any union representatives accessing all Pilbara Ports facilities in accordance with Right of Entry Notices (ROE) issued under the Fair Work Act 2009 is being undertaken in a uniform manner.

The Pilbara Ports Site Access Control Procedure covers union access requirements in detail and can be located on the Pilbara Ports website.

11. EMERGENCY PREPAREDNESS

11.1 Emergency procedures

For any emergency (other than a medical emergency) raise the alarm and then contact Dampier VTS on VHF channel 11 or 16 or alternatively with radio at the southern call point. Give the port officer as much information as possible regarding the incident. The port officer will then contact the appropriate authority to deal with the situation.

Dampier VTS: +61 8 9159 6556

Dampier VTS backup mobile: +61 428 888 800

Security: +61 8 9159 6584

For a full list of emergency telephone numbers, see Table 1 on the back page.

11.2 Medical emergency

Call **000** immediately to activate the medical services. If possible, have another person notify VTS as per section 11.1 so they can assist with the coordination of help to your location. The port has placed several defibrillation units around the site for use. Refer to Emergency Response Plan Map at Appendices, Diagram 2.

The preservation of life is the priority and difficult decisions between communications and seeking aid or assisting the casualty will need to be made. As such companies and individuals should regularly discuss and plan actions as part of their daily routines.

Dampier VTS: 9159 6556

Dampier VTS alternate: 0428 888 800

Karratha Health Campus: 9144 7777

For a full list of emergency telephone numbers, see Table 1 on the back page.

11.3 DCW alarm and call points

There are 2 call points located on the DCW to assist personnel working on the wharf raise an alarm and make others aware of an emergency. The points are located at either end of the DCW.



Figure 2: Southern call/alarm point



Figure 3: Northern alarm point

11.4 Fire

The following instructions and requirements will be complied with, in conjunction with ships emergency plans, Port emergency plans and AMSA and DFES requirements.

11.4.1 Fire precautions

(a) DCW

Firefighting appliances on the vessel including the main and emergency fire pumps must be kept ready for immediate use.

The international ship/shore connection shall be readily available.

Vessels hoses, nozzles, fire extinguishers and firefighting equipment generally, should be in good condition and ready for use.

(b) DBLB

Due to the nature of the DBLB and the potential for catastrophic consequences because of fire the following instructions and requirements will be complied with, in conjunction with ships emergency plans, Port emergency plans and DFES requirements.

- Firefighting appliances on the vessel including the main and emergency fire pumps must be kept ready for immediate use.
- Fire hoses shall be connected to the fire main on the main deck and adjacent to the manifolds ready to be run out. Foam monitors adjacent to the manifolds should be ready for immediate use.
- The international ship/shore connection shall be readily available.
- At least two portable fire extinguishers of the dry powder / foam type shall be kept adjacent to the manifold.

- The use of matches, lighters and E-cigarettes (Vaping) is prohibited except in designated smoking areas. Personnel outside these areas should not carry matches, lighters or other sources of ignition and must use intrinsically safe equipment.
- Fire hydrants should be tested by terminal operators prior to connecting the wharf to the vessel for the loading or discharge of any product. Fire hydrants should be run for at least 30 seconds with the valve fully opened to ensure all supply valves are open.

11.4.2 Fire appliances on shore

(a) DCW

The following firefighting appliances are located on the DCW. Refer diagram 1 in the appendices for locations.

- Fire hydrants and hose connection points are located at both ends of the wharf deck area.
- Fire hose cabinets containing hoses and nozzles are located at or near hydrants.
- Portable fire extinguishers are located near emergency shower points.
- 2 manual alarm points.

The wharf can accommodate local fire and emergency service vehicles. Pilbara Ports staff regularly check serviceability of all items however it is the responsibility of DCW users to ensure they are conversant with location and use of all equipment and any outstanding maintenance items that may affect their use.

Additional firefighting equipment (skids and boosters) will be utilised for Ammonium Nitrate (DG Class 5.1) cargoes in accordance with Special Berth Declaration requirements.

Pilbara Ports will tag any equipment that is not fully functional.

(b) DBLB

As a minimum, the listed firefighting equipment and precautions shall be in place and in working order prior to any bulk transfers. Refer Diagram 7 in Appendices for locations.

- Fire hydrants and hose connection points are spaced at intervals along the length of the wharf.
- Fire hose cabinets containing hoses, branches and fog spray nozzles are strategically placed.
- Portable fire extinguishers in service.
- 2 manual alarm points.

The jetty can accommodate local fire and emergency service vehicles. Pilbara Ports staff regularly check serviceability of all items however it is the terminal operator's responsibility to ensure they are conversant with location and use of all equipment and any outstanding maintenance items.

11.4.3 Fire alarm

Vessels discovering a fire on board shall follow the vessel SMS and report fire immediately to Dampier VTS.

Persons discovering a fire on shore or the DCW will activate the fire alarm at the call points if possible and/or use every other available means to report the fire to other personnel.

In the event of a fire on the Pilbara Ports site, an alarm or bell will sound.

Advice of any drill or exercise that requires the use of the alarm or bell outside of this time will be promulgated in advance.

11.4.4 DBLB – Terminal Action - fire on board

The critical safety issue is to contain the fire to the vessel and to avoid damaging the piers and loading equipment. The Terminal control room will shut downloading / discharging immediately and isolate the jetty.

Tugs may be used to assist with boundary cooling or other logistical functions as directed by the Harbour Master and/or hazard management agency Incident Controller.

11.4.5 Fire Fighting Foam AFFF / PFAS

PFASs (per- and poly- fluoroalkyl substances) are manufactured chemicals that have been used widely in a range of specialty applications, including some types of fire-fighting foams. The release of PFASs into the environment is an emerging concern globally because these chemicals are highly persistent, bioaccumulate, can move long distances in the environment, and are linked to adverse impacts on some plants and animals.

The use of PFAS is prohibited at the Port of Dampier.

11.5 Ammonia

Anhydrous ammonia is a highly toxic chemical and is exported from the adjacent bulk liquids berth terminal west of the DCW. Comprehensive emergency plans are in place for the DBLB terminal however the following points should be noted.

11.5.1 Warning system

There are numerous ammonia detectors on the Pilbara Ports site. If ammonia is detected or there is some other indication of a suspected leak the Ports emergency siren will be sounded.

The Ports emergency siren is an oscillating air raid tone. The siren is tested at 0900 every Tuesday and is always preceded by a P.A. message.

11.5.2 Mitigating measures

In the event of an ammonia gas release personnel should follow the requirements as outlined in the Port of Dampier Anhydrous Ammonia Procedure. See Diagram 2, Emergency Response Plan Site Map.

(a) DBLB

There is an Ammonia Muster Point Refuge Chamber located on the DBLB adjacent to the Control Room. This facility is available to all and its use should be included in any emergency response plan for each company or contractor using the DBLB. Directions on how to use the refuge are available from the Pilbara Ports Security Supervisor and are also located inside the chamber.

Stay indoors and await instruction from area wardens.

Site evacuation: An evacuation will only be conducted when ordered by the Chief Warden.

11.6 Hazardous Area Classification

A Zone 2 Hazardous Area Classification is in place at the DBLB for the loading of Anhydrous Ammonia. When a tanker is receiving Anhydrous Ammonia, an ignition source exclusion zone of 25m from the ship is applied in accordance with HAC Zone 2 requirements. A hazardous area also exists at the filling/loading points, discharge point of relief valves of Anhydrous Ammonia with a radius of 1m in all directions. Refer to Diagram 8.

It is the Terminal Operators responsibility to manage the Hazardous Area Zone 2 requirements during loading/discharge operations. This includes:

- Erecting appropriate signage, barriers in place identifying hazardous area 25m clearance zone.
- Controlling the use of portable ignition sources within the hazardous area, this includes electronic equipment such as mobile phones and radios and ensuring all devices meet HAC Zone 2 requirements.
- Controlling personnel movements within the HAC zone

12. OPERATIONS

12.1 Permit System

Pilbara Ports has a permit system in place for many operational works.

Below is specific information relating to the more common permits issued for operations at the DCW and the DBLB. This list is not exhaustive, and it is the masters/agents/contractor's responsibility to ensure that all required permits are in place.

Pilbara Ports has the right to stop all operations pertaining to a particular vessel or task if a valid permit is not in place or if a breach of permit conditions is noted.

A link to all relevant permits can be found on the Pilbara Ports website link below.
[Permits, procedures, and forms - Pilbara Ports](#)

12.1.1 Authority to Work Form

An Authority to Work (ATW) is required by anyone performing any works or services for Pilbara Ports or for 3rd parties engaged in works, on Pilbara Ports controlled areas including laydown yards, either directly or indirectly.

An ATW may be linked to other permits that are mandatory across Pilbara Ports sites. Some exceptions apply to this requirement. See the [Authority to Work Procedure](#) for further details.

12.1.2 Dangerous Goods Permits

Dangerous goods permits are required when loading, discharging or transporting Dangerous goods on the port site irrespective of other permits or licences held outside of the Pilbara Ports. Dangerous goods must also be declared regardless of if it is classified or considered as but will be remaining on board. Please see section 12.2 for more detailed information.

12.1.3 Heavy load permits

Any single item of cargo, equipment, bulk product or other load exceeding 20 tons requires a Pilbara Ports Oversize Load Permit (OLP) to be applied for and approved prior to either being brought on to site or discharged from a vessel.

In addition, any single crane lift exceeding 30 tons will require a lift study to be completed and submitted at the same time the OLP is applied for.

The Landside Operations team may request one or both documents to be completed for loads of a weight less than that specified should they believe that wharf load limits may be exceeded i.e. excessive reach with the crane.

Should a load or lift be near to permissible load limits on site, the application will be referred to engineers for approval. Engineers may require more detailed information.

12.1.4 Oversize Load Permits

Any vehicle or vehicle combination exceeding 19m long, 2.5m wide and/or 4.3m in total height must apply for an Oversize Load Permit at least 24 hours prior to requirement. This may be in addition to an OLP as per 12.1.2 and is in a separate section on the same permit.

A movement study may be requested to prove that a certain vehicle/load combination can negotiate all wharf and approach bridge infrastructure and furniture and the 45° turn at the junction of the bridge to the DCW.

12.1.5 Hot work (Wharfs)

Any process that can be a source of ignition when flammable material is present or, can be a fire hazard regardless of the presence of flammable material in the workplace, requires a Hot Work Permit application to be submitted for approval. Common hot work processes include, but are not limited to, welding, drilling, cutting and grinding.

An ATW is required when applying for a hot work permit.

Hot works to be carried out on the DBLB at any time require the Harbour Masters approval as well as Landside Operations. No hot work is to be carried out on the DCW, DBLB or on a vessel when bunkering (DCW) or bulk liquid transfer operations (DBLB) are underway.

12.1.6 Hot Works (Vessels)

Hot works undertaken on board a vessel are to be performed in accordance with the requirements of the vessels Safety Management System. The Vessel Master is required to apply to the Marine Operations team via Dampier VTS utilising a Request for Approval form available on the Pilbara Ports website.

Associated permits and risk assessments may need to be provided for review and Harbour Master approval. If approved, the vessel is also required to notify Dampier VTS on CH11 at the commencement and completion of any HW performed on board.

12.1.7 Diving permits

Dive permits are required to be lodged with the Pilbara Ports Marine Operations team when any diving operations are to be conducted within port waters. The Marine team may be reached via VTS using the email

address dampier.vts@pilbaraports.com.au or 9159 6556. For further information refer to Port of Dampier Handbook.

12.1.8 Working at heights permits

Working at heights (WAH) and all required permits shall be carried out in accordance with the Pilbara Ports Fall Prevention Procedure¹⁰.

Due to the unnecessary risk of interaction between a moving vessel and a fixed platform, permits will not be issued for personnel to work on a vessel from a shore-based EWP or equivalent without Pilbara Ports approving a completed risk assessment indicating all risks are fully mitigated.

An ATW is required when applying for a WAH permit.

WAH permit applications are not required from vessels conducting work on board. Masters are to manage works conducted under their own SMS and permit system.

12.2 Dangerous goods



12.2.1 Dangerous Goods (Class 1) – special requirements



The DCW is **not** classed as a special berth nor is the Pilbara Ports site licensed for the storage of Class 1. As such, there are strict limitations on Class 1 volumes and handling requirements. If a permit is issued (see section 11.1) to load or unload dangerous goods from a vessel and those goods are Class 1, in addition to requirements in AS3846-2005, the following additional specific handling and transport requirements must be met.

- Class 1 items will be the first items unloaded from a vessel immediately after arrival.
- Class 1 items when unloaded must be immediately removed from site utilising approved transport.

¹⁰ <https://pilbaraports.com.au/Home/About-PPA/News-and-Publications/Publication-Search?sort=F>

- Class 1 items will not be stored anywhere on the Pilbara Ports site
- Class 1 items being loaded, will not be brought on to site and loaded until immediately prior to vessel departure.
- The multimodal for the Class 1 goods must show the Net Explosive Quantity (NEQ) for that item.
- The maximum NEQ permitted at the DCW (Except for Class 1.4S¹¹) is 25kg total.

12.2.2 DG Class 5 Special Requirements (Ammonium Nitrate)

A Special Berth Declaration applies to the Western face of DCW for the handling of Ammonium Nitrate (DG Class 5.1) cargoes of up to 3,600 tonnes. Specific Pilbara Ports Ammonium Nitrate Handling Procedures apply, refer Port of Dampier – Ammonium Nitrate Handling Procedure. On-site Ammonium Nitrate storage is not permitted.

12.2.3 Dangerous Goods Handling and Reporting

At least 24 hours prior to a vessel's proposed time of entry or the proposed time of delivery of goods to a berth, the Master, his agent or their representative must lodge details of dangerous goods being carried or intended for carriage on the vessel with the port to apply for and be granted a Dangerous Goods Permit.

Applications for approval to transport or handle dangerous goods at the DCW are made via a berth application and a Dangerous Goods Permit application. A correctly filled out and signed Multimodal Dangerous Goods Form or equivalent for each type of DG is to be attached to the Dangerous Goods Permit application.

Irrespective if dangerous goods and explosives are being delivered to the DCW, a vessel transporting "through cargo" dangerous goods must declare same on a Pilbara Ports Dangerous Goods Permit form. Ships equipment e.g. flares, do not need to be declared.

Certain conditions or logistical circumstances may necessitate a berth closure.

It is a requirement to ensure that the Dangerous Goods are labelled in accordance with standards. Operators must ensure that all Dangerous Goods and Explosives are segregated from other Explosives and Dangerous Goods in accordance with the IMDG code. Dangerous goods on the DCW shall be treated and segregated as per table 5.2 in the Australian Standard, *The handling and transport of dangerous cargoes in port areas AS3846-2005*.

¹¹ Explosives of division 1.4S are not restricted in terms of quantity at an ordinary berth

12.3 Traffic Management

The DCW is a multi-user facility with many and varied vessels, cargoes and transport requirements. The dynamic nature of operations does not allow for vehicle and pedestrian traffic to be managed the same way, every day.

Pilbara Ports has a comprehensive Traffic Management Procedure (TMP) for the entire Dampier site which can be located on the Pilbara Ports website¹². Specific operations may be handled in accordance with a Daily Traffic Control Plan (DTCP) approved and distributed by the Landside Operations team.

The Dampier Cargo Wharf has some special requirements within the Traffic Management Plan. Full details can be found within the TMP located on the website. Below are some key points from those special requirements.

- For all vessels alongside the DCW, a Daily Traffic Control Plan (DTCP) specific to the operation will be prepared by Landside Operations and distributed to and managed by the engaged Stevedoring company.
- All personnel involved in the operation must be fully briefed on the DTCP prior to commencing operations.
- Positive communications will be established between Stevedores and transport providers.

For other specific works or traffic movements within the Port of Dampier site that require temporary changes to the normal flow of traffic such as,

- temporary road closures
- partial road closures
- speed reductions
- pilot escorts

a Traffic Control Permit will need to be completed and submitted to Landside Operations for approval. The Traffic Control Permit is to be used in conjunction with the site TMP. For information relating to site traffic management contact Landside Operations.

12.4 Vessel Footprint and Cargo Management

The dimensions of the DCW mean the available space for all services, cargoes, vehicular traffic and personnel is required to be maximised to maintain efficiency and safety for all.

The DCW is not to be used for the prepositioning or storage of cargo or equipment outside of the immediate vicinity (within reason) of the vessel that is actually

¹² <http://www.pilbaraports.com.au/Port-of-Dampier/Port-Operations/Permits,-procedures-and-handbook>

loading or discharging same. Well considered alternative plans, arrangements and management will always be considered however all requests to deviate from *normal* operations must be approved by the Landside Operations team.

This requirement applies irrespective of what other vessels (if any) are alongside other berths, what works are being done or if there are one or two stevedore companies working on the wharf. Each vessel is considered a separate entity and will be treated as such.

12.5 Laydown on DCW

No cargo is permitted to be pre-positioned or stored on the DCW. Plant and equipment will not be left on the DCW without permission from Landside Operations.

12.6 Laydown Areas

Upon request, some areas may be made available for short term laydown storage for incoming or outgoing cargo or equipment for vessels using the DCW. Costs, conditions and location can be provided by Terminal Operations on request. Requests are reviewed on a case-by-case basis.

Laydown requests for import and export cargoes must be made at the time of vessel bookings through the Terminal Operation Cargo Management Application via the following link: <https://forms.office.com/r/Razny1gprG>

Entry is not permitted into any laydown area without Pilbara Ports authorisation.

Charges for the use of Pilbara Ports laydown will be incurred in accordance with the latest Port of Dampier Schedule of Port Charges which is located on the Pilbara Ports website⁹.

12.7 Mobile Plant and Equipment

All plant (including cranes and forklifts) in use by personnel on or around the DCW must be fully tested and compliant with any statutory testing or tagging requirements in place for that type of plant. Pilbara Ports staff may request proof of compliance at any time. Please refer to the Pilbara Ports Crane and Hoist Procedure and Classified Plant Management Procedure

Only personnel properly trained and/or licensed (if required) in plants use may use such equipment.

Refuelling of equipment or plant is only to be conducted as per the Pilbara Ports - Plant and Equipment Fuelling Procedure¹³

¹³ <https://pilbaraports.com.au/Port-of-Dampier/Port-Operations/Permits,-procedures-and-handbook>

Landside Operations may allocate laydown area for plant refuelling away from the DCW upon request.

12.8 Parking

Parking of vehicles (commercial or private) is not permitted on the DCW or the DBLB unless authorised. Only vehicles that are an integral part of vessel operations being conducted at the time will be authorised.

Vehicles that are authorised to park on the DCW/DBLB must;

- For the DCW - reverse park to the wharf edge in the first instance or alternatively parallel to the edge in a manner that allows forward movement. Contractors, agents and any other persons authorised to visit the vessel shall keep the number of vehicles parked on the DCW to a minimum.
- Never park in a truck turning area.
- Leave car unlocked with vehicle keys in ignition.
- For the DBLB - Contractors, agents and any other persons required to visit the vessel shall keep the number of vehicles parked at the DBLB control room to a minimum. No vehicle is permitted beyond the control room during loading/discharge operations. Any vehicle parked on the DBLB at any time of the day shall be reverse parked, left unlocked with the keys in the ignition. Unmanned vehicles must be switched off.
- Keep clear of all emergency appliances including emergency showers.
- Keep clear of waste bins.
- Understand that the vehicle may be moved or removed from the DCW by Stevedores or Pilbara Ports staff without notice.

12.9 Stevedoring Services

The Port is currently serviced by two licensed stevedore companies. Linx Port Services and QUBE Ports - Refer to Appendices Table 1: Key Contacts

All cargo handling is performed by the nominated Stevedoring company. All cargo handling will conform to Work Safe and Australian Standards practices, the Stevedoring companies' safety management systems and within the Pilbara Ports own safety systems.

12.10 Cranes

The operation of mobile cranes on the DCW and BLB, specifically the requirement to monitor and ensure point load reactions do not exceed the limits on the attached wharf load limit drawing (Diagram 4), is the responsibility of the operator of the crane and the stevedoring company that contracts or hires the crane. Please ensure that prior to entering site and lifting any load by crane on the DCW that;

- The crane is registered with Pilbara Ports

- A Port of Dampier Crane Operations Notification form is completed and forwarded to dampier.craneoperations@pilbaraports.com.au
- point loads are calculated and do not exceed the limits as shown in the attached drawing.
- the correct type and size of load bearing pads are placed under the outrigger feet as noted in the attached drawing. *Lifts will be halted if the pads do not meet the requirements in the Wharf load limit drawing.*

Unless pre-approved by LOP's, cranes moving on the DCW, Mof Road and approaches will comply with counterweight restrictions. Road legal cranes must be configured for movement on the main roads (boom down and no counterweights).

Rough terrain cranes are not designed to be moved on public roads, so may move on the wharf with booms raised, but must not have counterweights added.

12.11 Heavy vehicles

Combination and heavy rigid trucks are permitted on the DCW for the purpose of loading or discharging cargo and supplies to vessels. Due to the limited size of the DCW, load limits, proximity to personnel and other operations the following applies;

- Only prime mover and single trailer combinations are permitted on the DCW, DCW causeway and approach bridge (unless approved by Landside Operations).
- Only 1 (one) truck is to be within a vessel's footprint, for the purpose of load or discharge, at a time. Cargo vessels may have 2 trucks operating (1 loading, 1 waiting) if this can be done without interfering with any other operation on the DCW.
- Trucks waiting to enter the DCW must do so at the marked crosswalk on the approach bridge located just prior to the land/sea transition point. Trucks waiting must not park on the soft shoulder or block access to the any laydown areas. See traffic management plan
- Heavy vehicles required to wait for extended periods or due to congestion on the approach bridge should park on the marked shoulders of Mof Road.

Pilbara Ports Landside Operations may modify, change or implement further rules to improve overall efficiency at the DCW on a case-by-case basis.



12.12 Bunkering operations

Fixed bunkering points are located at four locations on the wharf (see diagram 1) and this bunkering service is provided by Viva Energy Pty. Ltd.

Viva require that all vessels berthing at the DCW and wishing to receive bunkering services via fixed line have a 4" dry break coupling hard fixed (Welded Flange) and fitted to their receiving manifold. Not having such a fitting may result in refusal to supply from the fuel provider.

Important points in the bunkering process are:

- Bunkering (combustible/flammable liquid) requires a Pilbara Ports Dangerous Goods Permit, which is applied for via the Landside Operations office.
- Prior to ordering bunkers, masters should ensure that a berth has been allocated to their vessel at the scheduled time.
- The ship to shore or ship to ship bunkering checklist must be completed and signed off by the fuel company representative and the Master of the vessel before commencing. This checklist may be audited and verified by Pilbara Ports.
- Bunkering and loading cargo may take place concurrently, if all parties agree, but under no circumstances can cargo be lifted directly over the bunker point, the hose or the operator.
- Every endeavour should be made to position the vessel correctly and the shore equipment, including cranes, to allow load/discharge operations to

take place in an efficient and safe manner. Bunkering will cease if the operator considers any aspect of the process unsafe.

- Vessels should have their own supply of pollution response, containment and recovery equipment on board. This equipment should be strategically placed to assist in the immediate action to prevent environmental harm. This equipment, especially absorbents, booms, pads and floor sorbent granules should be kept in good condition and replaced if deteriorated.
- Scuppers on board all vessels shall be blocked and sealed during the bunkering process. Save-alls are another way to prevent small spills as well as providing breather bags or buckets to capture small overflows. Vessels with large freeing ports and/or vessels not fitted with proper containment should deploy absorbent material or booms on deck near the filling point and bunkering vents.

12.13 Ship to shore bulk transfer (incl. Vacuum)

Bulk transfers (excluding bunkering) at the DCW will be carried out in accordance with the [Port of Dampier – Bulk Transfer Procedure](#).

13. DOCUMENT OWNER

The Port of Dampier Port Manager has responsibility for this document

Date approved: 31/12/2024

Review date: 31/01/2026

Version: 13.4

Approved by: Landside Operations
Supervisor

VERSION	PREPARED BY	DATE	AMENDMENT
1	Bruce Young	29 January 2020	Combining DCW and BLB Handbooks into the one document and updating with new information.
2	Bruce Young	03 February 2021	Amending various paragraphs to reflect new procedures and responsibilities.
3	Bruce Young	05 August 2021	Adding various requirements as a result of the proposed construction of DCW South
4	Landside Admin	15 September 2021	6.7. Special case priority Vessels
5	Jeremy Smith	4 July 2023	Full annual review incorporating procedural and responsibility changes
6	Greg Mastrangelo	18 November 2024	Full annual review incorporating procedural and responsibility changes
7	Albert Sioneloto	12 June 2025	Remove all use of & and change to <i>and</i>

8	Ryan Hawke	19 August 2025	Update Diagram 4 and Contact details
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Note: Previous versions are in Objective.

DIAGRAM 1: DCW SERVICES DIAGRAM

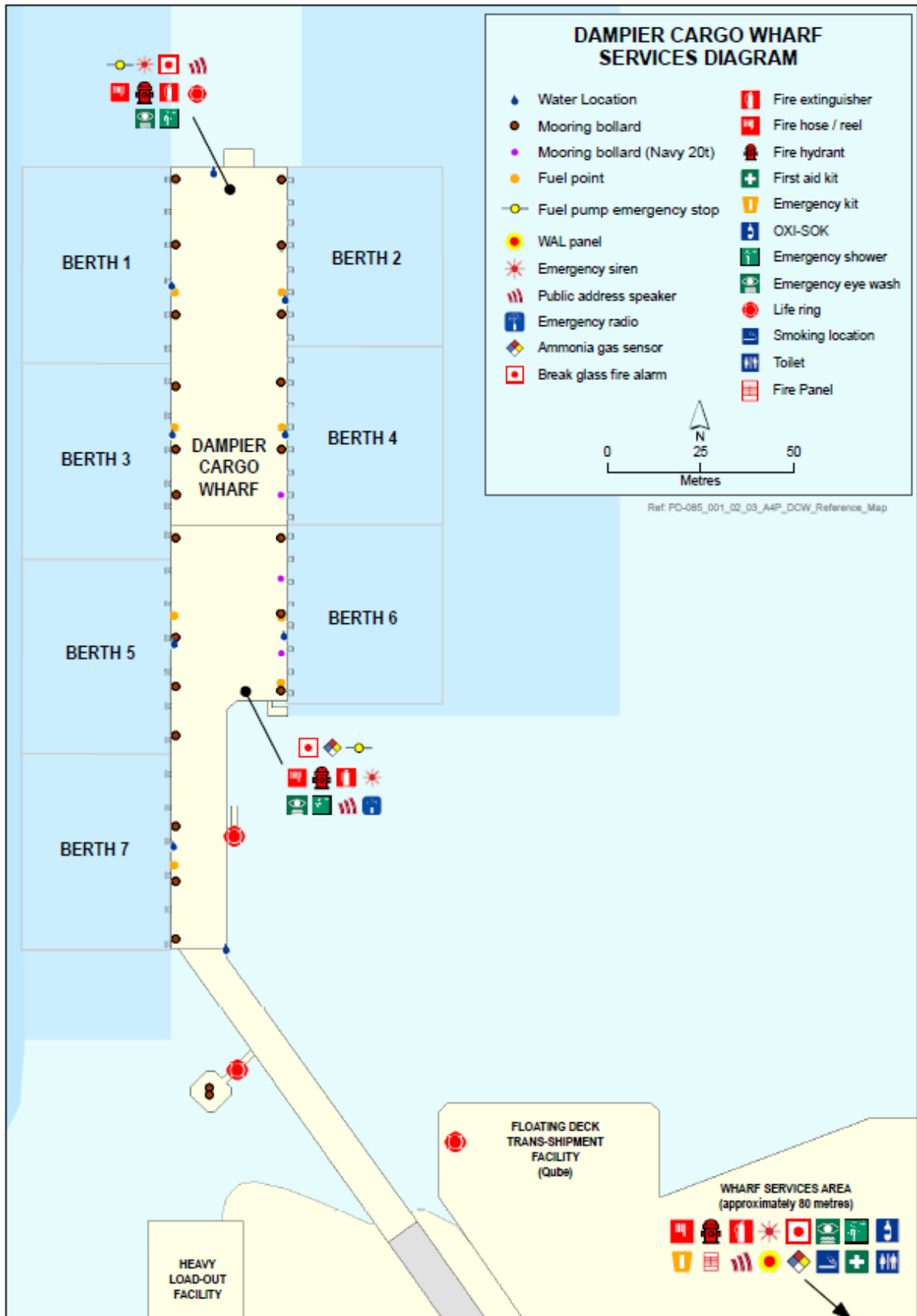


DIAGRAM 2: EMERGENCY RESPONSE PLAN MAP

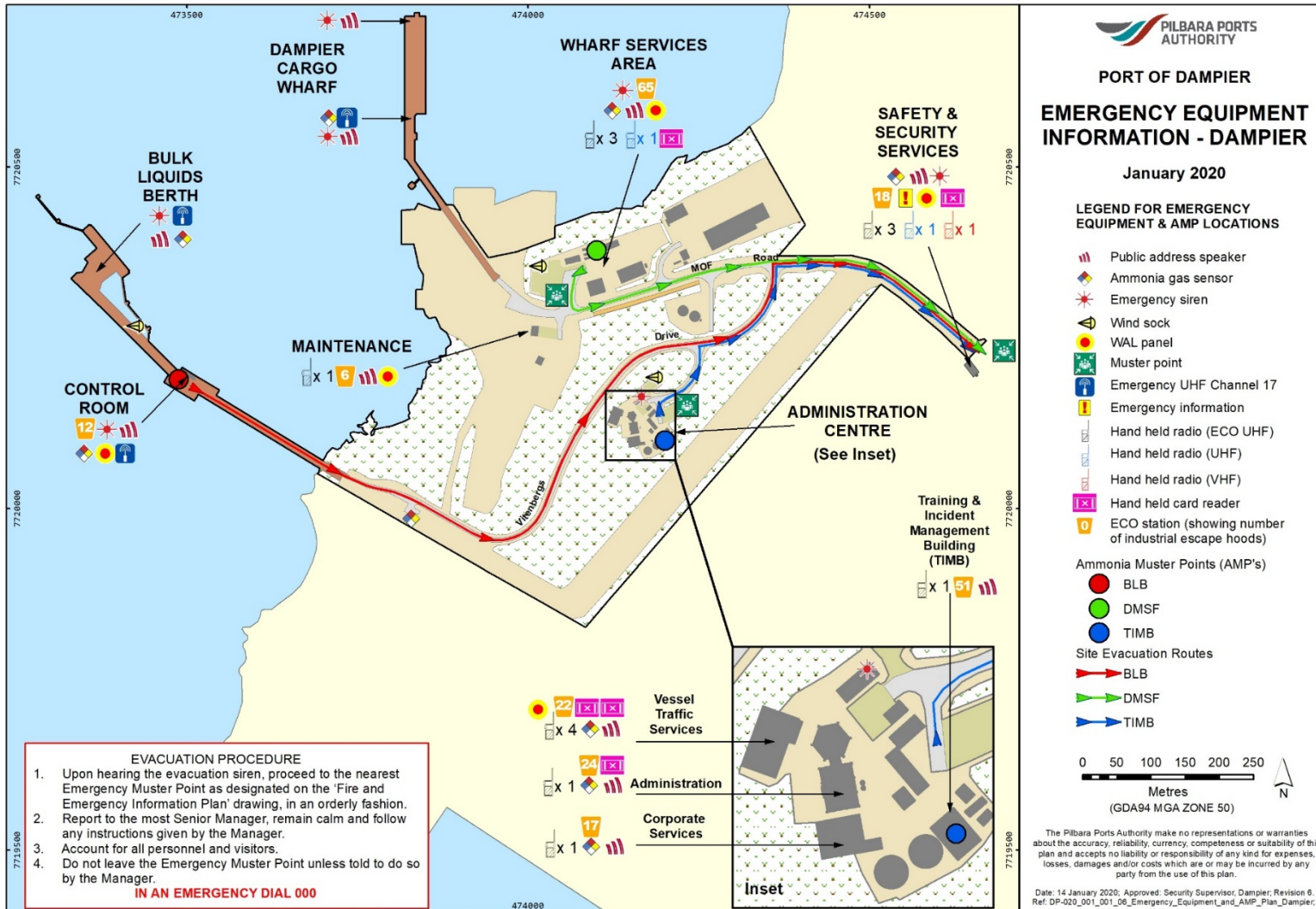
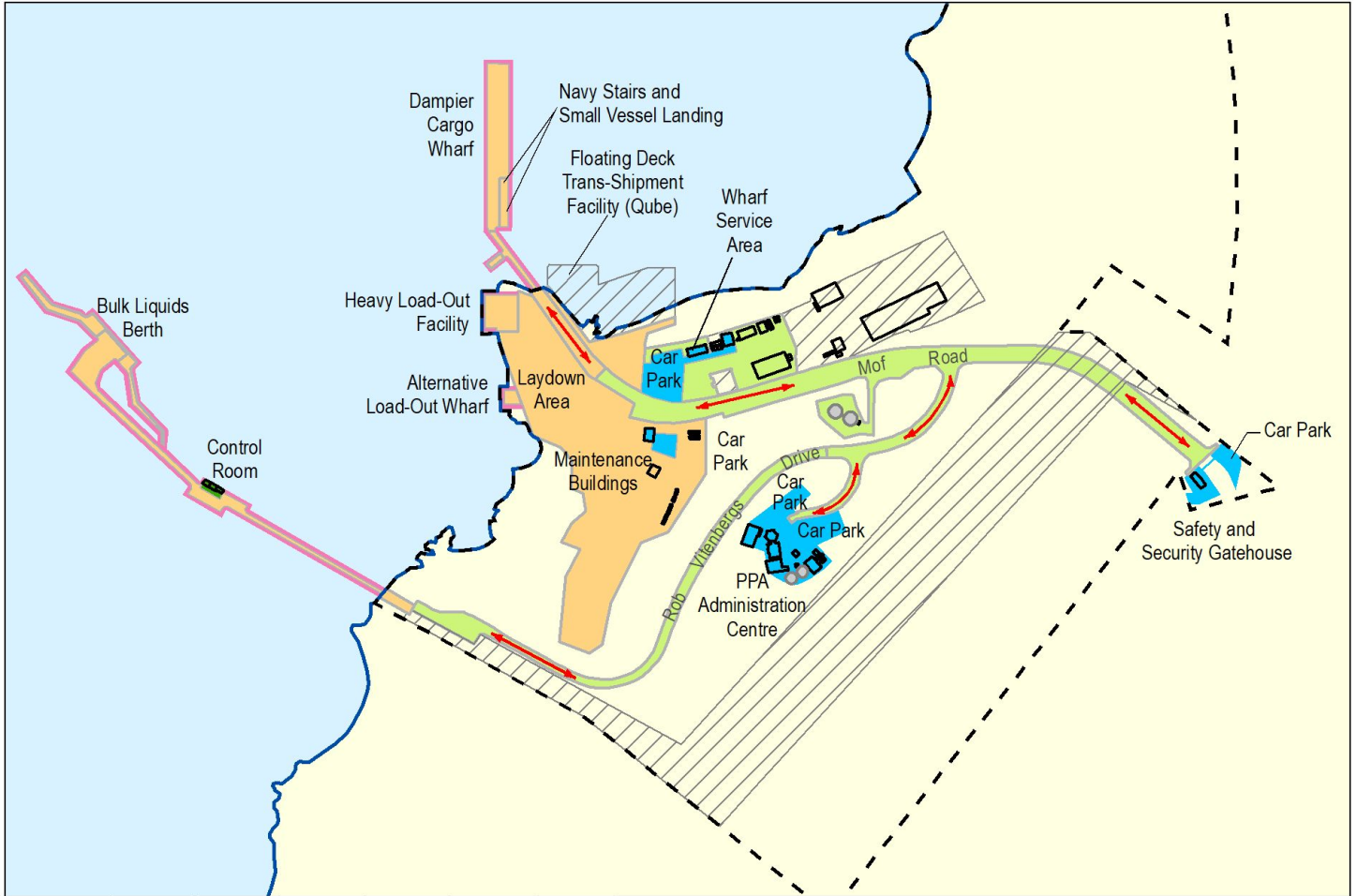


DIAGRAM 3: PPE REQUIREMENTS

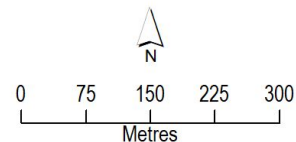


	HIGH VISIBILITY CLOTHING	SAFETY BOOTS	EYE PROTECTION	LONG CLOTHING	HARD HAT	PERSONAL FLOTATION DEVICE
*						
	PPE as per lessee requirements					
	Appropriate office dress standard. Footwear must be firm fitting, covered, and with non-slip soles.					
All personnel exiting vehicles must be wearing the PPE requirements for that area.						
* Personal Flotation Device (PFD) within 2 metres of exposed berth edge. All other areas - minimum PPE requirements as sign posted, for specific work conditions, or lessee obligations. NOTE: Any lashing or truck/cargo preparatory works undertaken on the Mof Road verge also requires a hard hat to be worn.						



MINIMUM PPE REQUIREMENTS

22 January 2020



- Port Boundary
- Port Land
- Building

PD-088-001-09-01 Report Size 160mm PPE Requirement Areas - LMF Removed

DIAGRAM 4: DCW LOAD LIMIT DRAWING LOAD LIMIT DRAWING

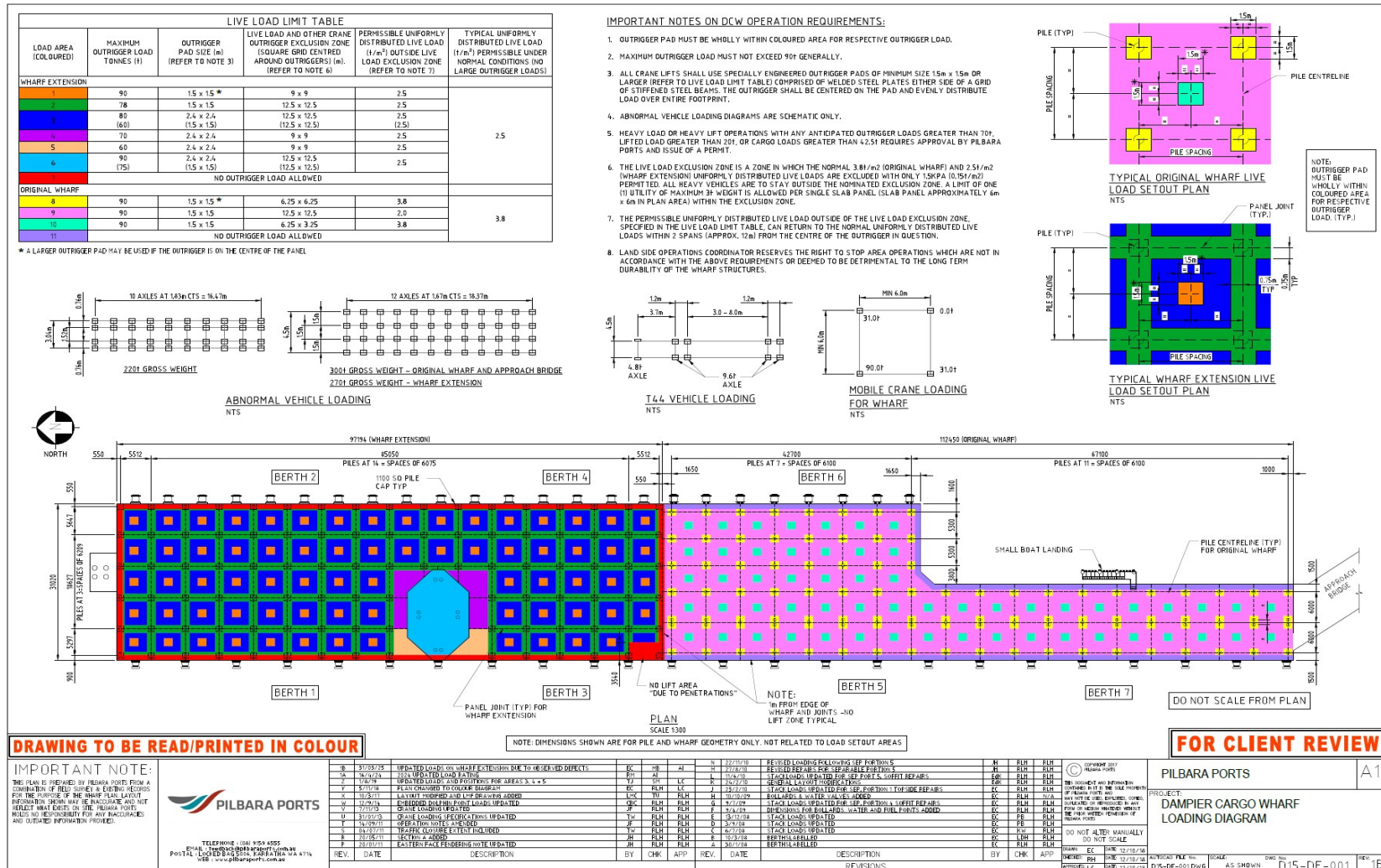
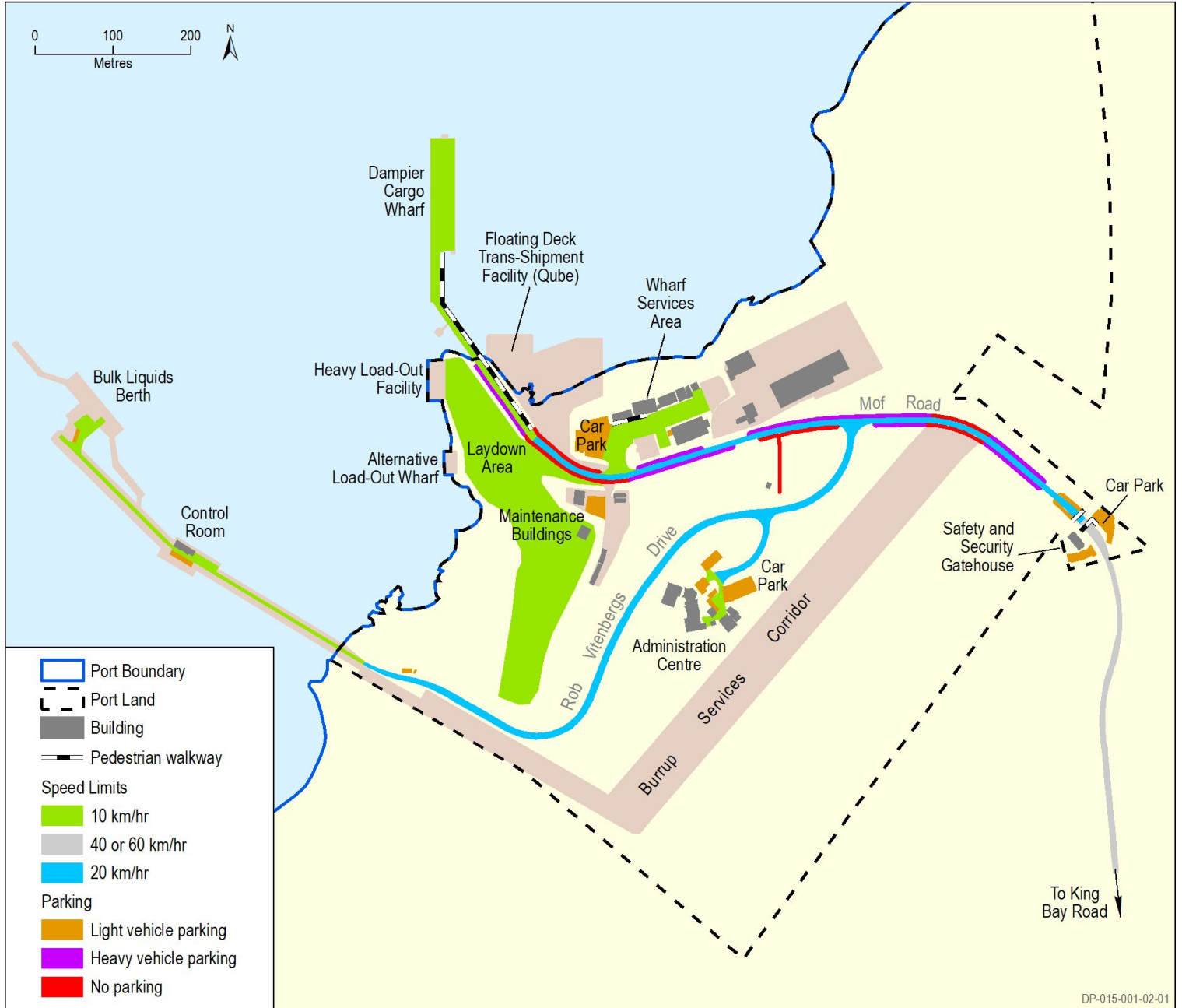


DIAGRAM 5: TRAFFIC MANAGEMENT PLAN



DP-015-001-02-01

DIAGRAM 6: DAMPIER BULK LIQUIDS BERTH (DBLB)



DIAGRAM 7: DBLB MAXIMUM WHARF LOADING AND SERVICES DIAGRAM

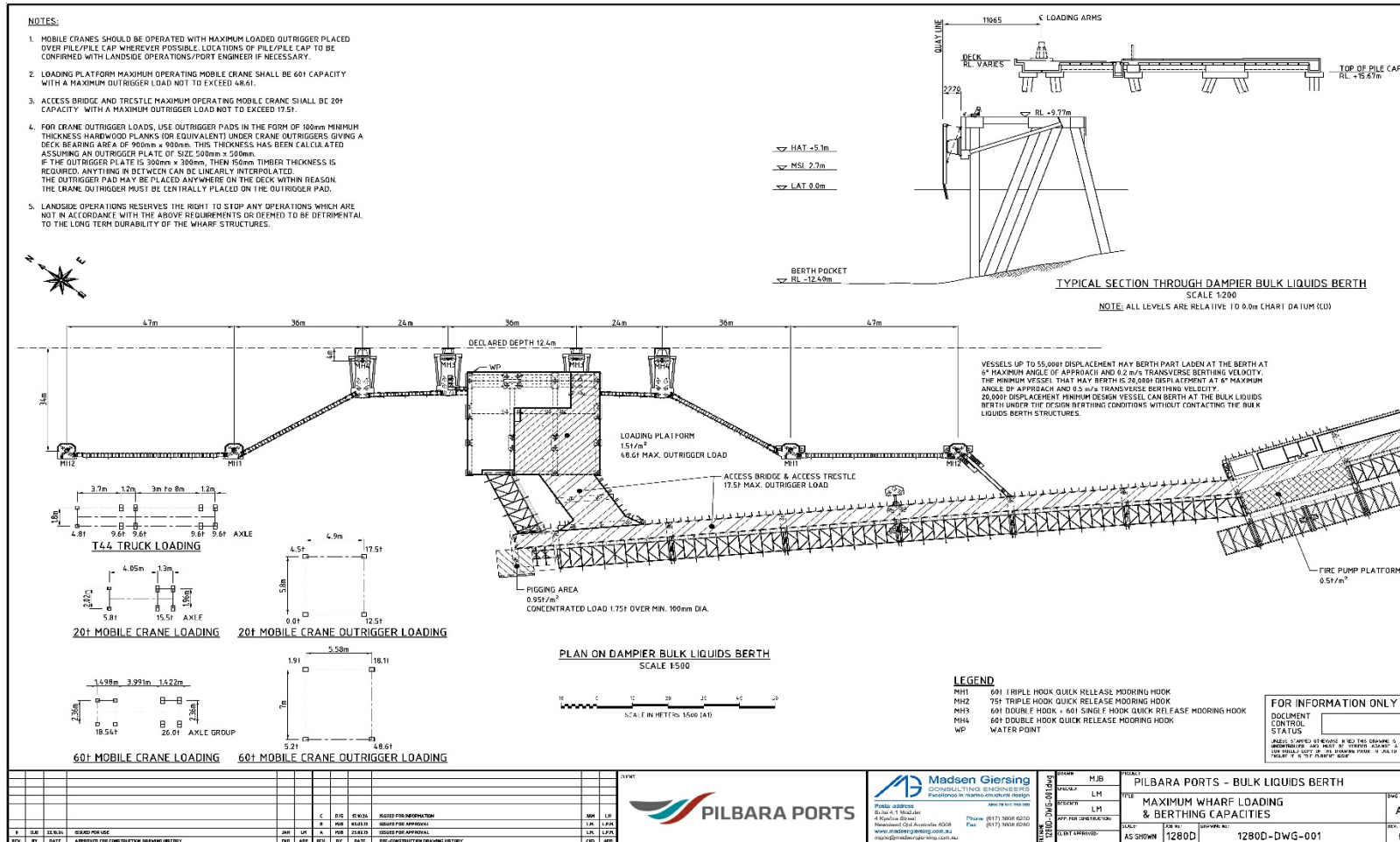


DIAGRAM 8: DBLB ZONE 2 – HAZARDOUS AREA EXCLUSION

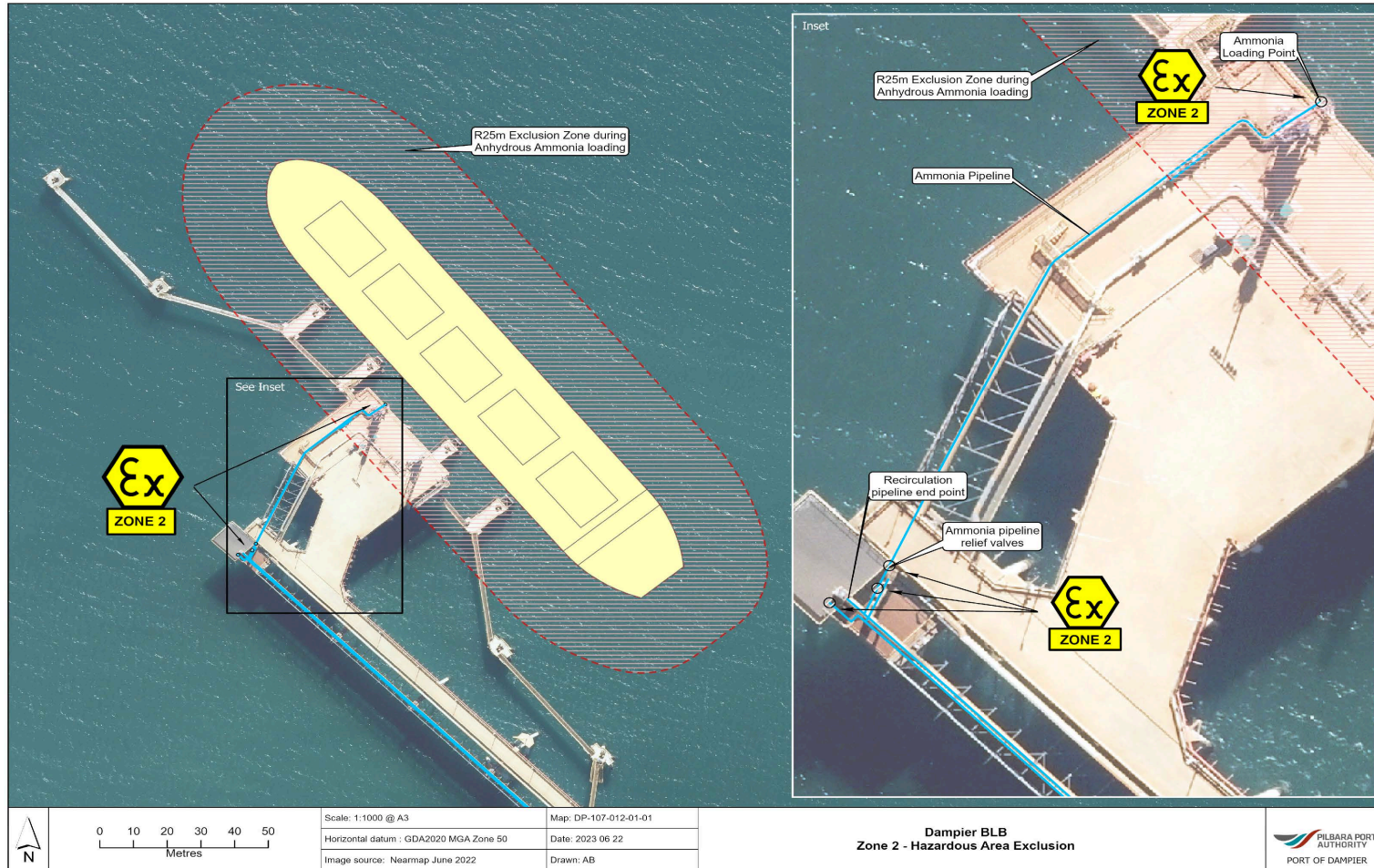


TABLE 1: KEY CONTACTS

TABLE 1 - KEY CONTACTS		
EMERGENCY SERVICES	Call 000 FIRST for all Emergency situations	
FIRE	000	
AMBULANCE	000	
POLICE - Emergency POLICE – General	000 131 444	
Karratha Health Campus	(08) 9144 7777	
DEPARTMENT OF TRANSPORT – ACCIDENTS/INCIDENTS	(08) 9431 1000	
PILBARA PORTS PERSONNEL	OFFICE	MOBILE
Dampier VTS Dampier.VTS@pilbaraports.com.au	(08) 9159 6556	0428 888 800
Harbour Master	(08) 9159 6565	0427 299 645
Deputy Harbour Master (Operations)	(08) 9159 6508	0400 468 724
Deputy Harbour Master (Traffic)	(08) 9159 6546	0448 871 085
Port Manager	(08) 9159 6503	0415 697 290
Landside Supervisor	(08) 9159 6550	0407 094 657
Duty Landside Operations landside.dampier@pilbaraports.com.au	(08) 9159 6533	0427 770 859
Health and Safety Manager		0475 416 532
Security Supervisor	(08) 9159 6520	0447 924 896
Security Gatehouse	(08) 9159 6584	0407 904 226
STEVEDORE COMPANIES	DUTY PHONE	OPERATIONS MANAGER
Linx Port Services dampierops@linxcc.com.au	(08) 9185 5491 24hr duty phone	0419 230 276
QUBE Ports dampier.operations@qube.com.au	0427 492 804 – 24hr duty phone	0459 192 083
SHIPPING AGENTS	OFFICE	MOBILE
Gulf Agency Company shipping.dampier@gac.com	08 9183 8627	0427 761 944

Monson Agencies karratha@monson.com.au	08 9197 2555	0456 966 674
Indian Ocean Shipping Agencies ops@iosa.com.au	08 9430 6266	0411 229 346
Sturrock Grindrod Maritime Karratha@sturrockgrindrod.com	08 9185 2955	0418 937 932
Wilhelmsen Ships Service wss.dampier@wilhelmsen.com	08 9144 2311	0467 773 675
Monson Offshore karratha@monsonoffshore.com.au	08 9144 2075	0419 902 882
ASIAWORLDMAZU Shipping ops.fremantle@asiaworld.com.au	08 9335 3800	0407 704 969
Inchcape Shipping Services dampier@iss-shipping.com	08 9185 6319	0427 991 683
Quay Marine projects@quaymarine.net.au		0466 211 404 0417 179 941