

Pilbara Ports Authority (PPA) is committed to a proactive, open and transparent process of engagement with internal and external stakeholders. This two-way process of stakeholder engagement and communications is key to building the support, confidence and trust necessary for PPA to deliver on its Vision.

By managing expectations, enabling identification of issues, and improving relationships and interactions with stakeholders through effective engagement and communication strategies, PPA is better able to demonstrate its Values and deliver on its Vision.

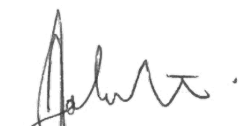
This Policy has been developed to provide overarching guidance to PPA on all engagement and communication activities, and is underpinned by PPA's Stakeholder Engagement and Communications Strategy.

PPA adheres to the following six strategic stakeholder engagement and communications objectives:

- **PLAN**: Consider stakeholder engagement and communication as an integral component of PPA's strategic planning and management process.
- **ENGAGE**: Facilitate stakeholder engagement through the provision of information and consultation – monitor and review engagement strategies to ensure their effectiveness.
- **INCLUDE**: Carry out stakeholder engagement and communications activities in an inclusive and appropriate manner, and incorporate stakeholder feedback into decision making.
- **RESPOND**: Provide information through channels and via formats that meet the needs of all stakeholders – build and maintain relationships that lead to mutual trust and confidence.
- **IDENTIFY**: Ensure PPA is visible and identifiable to stakeholders – create and maintain awareness and understanding of PPA's operations and activities.
- **PROMOTE**: Positively promote PPA and present information in a consistent, objective and apolitical manner.

This Policy applies to PPA's Board and all PPA employees and people engaged by, and subject to, the direction of PPA.

The General Manager Corporate Affairs and Governance has overall responsibility for the implementation of this Policy.



Roger Johnston
CHIEF EXECUTIVE OFFICER

Brad Geatches
CHAIR

Date approved: 26 July 2022